

Susan A.P. Woodhouse

Principal | Executive Director Knowledge
Management

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Focus Areas

Discrimination and Harassment
Wage and Hour
Training - Compliance, Ethics, Leadership
Legislative and Regulatory
Policies, Procedures and Handbooks
Littler Knowledge Management

Overview

Susan Woodhouse manages the Knowledge Management (KM) department, comprising attorneys, researchers and technologists.

As an advocate of innovation, she is deeply committed to developing tools, services, products and support that allow attorneys to consistently deliver the highest quality client services across practice areas and geography. She collaborates with practicing attorneys and the KM attorneys to identify areas that can be streamlined and made more efficient through new products and technology-based solutions.

Susan's vision, creativity and employment-law experience were crucial to the development of several Littler products and services, including PolicySmart®, an online compliance tool that enables employers to track legislative and regulatory changes in HR policies and procedures; Littler GPS®, an online database that provides employers with instant access to recent legislative and regulatory developments across every U.S. jurisdiction; and Littler LaborSmart®, a cutting-edge technology solution for the analysis, organization and benchmarking of collective bargaining agreements (CBA).

Susan has been instrumental in expanding the firm's efforts to educate and update clients and the broader legal and business community on trends and developments in the labor and employment arena. She regularly works with attorneys to ensure the content provided in Littler's online publications is timely and provides practical recommendations for employers. In coordination with the firm's KM project and web development teams, she is continuously looking for ways to improve the process of distributing the content being created within the firm to most effectively share information with the firm's clients and colleagues.

Susan's contributions to the firm's KM department have led to several recognitions, including being named 2015 Knowledge Management Professional of the Year by International Legal Technology Association's (ILTA) Distinguished Peer Awards. Additionally, she was included in the list of the nation's "Most Powerful Employment Attorneys" in *Human Resource Executive* and Lawdragon Inc., which identifies employment lawyers nationwide for professional excellence.

Susan's contributions help Littler remain agile and responsive in an environment where clients increasingly expect their outside counsel to provide more efficient and cost-effective service.

Professional and Community Affiliations

- Member, American Bar Association
- Member, Bar Association of San Francisco
- Member, Phi Alpha Delta Legal Fraternity International

Recognition

- Named, Nation's Most Powerful Employment Attorneys, Up and Comers, *Human Resource Executive / Lawdragon Inc.*, 2014 - 2015, 2017-2019
- Named, Knowledge Management Professional of the Year, *ILTA's Distinguished Peer Awards*, 2015
- Named, 500 Leading Corporate Employment Lawyers, *Lawdragon*, 2020-2025

Education

J.D., Santa Clara University School of Law, 1996

B.A., University of California, Santa Barbara, 1992, *With Honors, Phi Beta Kappa*

Bar Admissions

California

Courts

U.S. Court of Appeals, 9th Circuit

U.S. District Court, Northern District of California

U.S. District Court, Central District of California

Languages

Italian

Publications & Press

Littler Attorneys Recognized by BTI Consulting and Lawdragon

Littler Press Release

December 15, 2020

Littler Attorneys Recognized Among Nation's Most Powerful Employment Attorneys

Littler Press Release

June 4, 2019

Littler Attorneys Recognized Among Nation's Most Powerful Employment Attorneys

Littler Press Release

June 18, 2018

Littler Attorneys Distinguished Among the Nation's Most Powerful Employment Attorneys

Littler Press Release

July 12, 2017

Littler Shareholders Recognized as "Most Powerful Employment Lawyers" by Human Resource Executive Magazine® and Lawdragon

Littler Press Release

June 16, 2016

Susan Woodhouse Named Knowledge Management Professional of the Year by the International Legal Technology Association

Littler Press Release

September 1, 2015

Littler Lawyers Named to "Most Powerful Employment Lawyers" List by Human Resource Executive Magazine® and Lawdragon

Littler Press Release

June 17, 2015

Littler Attorneys Recognized Among the Nation's Most Powerful Employment Attorneys by Human Resource Executive Magazine® and Lawdragon

Littler Press Release

June 17, 2014

Littler Distinguished Among the Nation's Most Powerful Employment Attorneys

Littler Press Release

June 25, 2013

The 2012 Global Employer: Highlights of Littler's Fifth Annual Global Employer Institute

Littler Report

February 21, 2013

Cast Your Vote for Compliance: Issues to Consider Regarding Voting Leave Requirements

Littler Insight

October 11, 2012

Littler Attorneys Recognized As Nation's Most Powerful Employment Attorneys

Littler Press Release

May 25, 2012

Pumpkins and Politics: An Overview of State Laws Allowing Employees Time Off to Vote

Littler Insight

October 19, 2010

North Country: An All-Too Familiar Territory for America's Employers

Littler Insight

October 25, 2005

Department of Homeland Security Temporarily Relaxes I-9 Documentation Standards for Hiring Hurricane Victims

Littler Insight

September 6, 2005

2003 California Legislative Update: What?! You're STILL Doing Business in California?!

Littler Insight

October 31, 2003